

Changes to Computing Access for Collaborators

LLNL has changed the processes used for managing the Collaborator relationship. If you are an LLNL Collaborator (i.e., anyone who computes remotely as a guest), these changes will affect you. Please read the information below so you are prepared to take appropriate action when you request a new account or an existing account requires renewal.

New Identity Management System

An Enterprise Identity Management System called EZid is used to comply with the current cyber security policies for protecting information systems. Everyone with a need to gain access to LLNL cyber resources from offsite will be required to maintain an active cyber identity and OUN (official user name). It is through the Collaboration Request process that collaborators acquire their cyber identity and OUN. The Collaboration Request process was transitioned to the EZid system on July 21, 2012.

Annual Collaboration Renewal

LLNL is required to annually revalidate Collaboration Requests. The Collaboration Request renewal process involves initiating a request (typically the individual or the LLNL Sponsor) that needs to be approved by the LLNL Sponsor and the LLNL OISSO. Livermore Computing (LC) users' accounts will be disabled and scheduled for deletion if the Collaboration Request is not revalidated. Sandia and LANL personnel **without** a valid LLNL Personal Access Code (PAC) will need to have their LLNL Sponsor (as listed in the e-mail) start the renewal process by accessing <https://ezid.llnl.gov>. While it is the case that the EZid system e-mails notifications to both the individual and the individual's LLNL Sponsor, it is important that the individual ensure the renewal is completed to avoid any potential impact such as loss of access.

One-Time Collection of Personal Information

Although you are an existing LLNL LC user, EZid and new processes mandate the one-time collection of Personally Identifiable Information (PII). If the EZid system doesn't yet have this information (which is likely for many of the existing remote Collaborators), the Collaborator will receive an e-mail from EZid asking them to call the LLNL 4-Help Service Desk to supply PII upon initiation of the renewal process. Once PII has been collected, it should never need to be supplied again for LLNL EZid.